



TOP 10 CITATIONS IN ASSISTED LIVING: 2022

January 5, 2023 | 9:00 – 11:00 AM | Assisted Living Emphasis

COURSE OVERVIEW

With assisted living inspections back in full swing, it's time to consider the top WAC sections the Department of Social and Health Services (DSHS) licensors have cited over the past year.

This session will cover those top ten citations of 2022 and identify reasons the WAC is an issue for many assisted living providers. Perhaps most importantly, ideas will be shared on the best ways to address these citations and ideas on how to prevent them from recurring.

REGISTRATION INFORMATION

\$39 per facility WHCA Member Rate
\$78 per facility Non-WHCA Member Rate

You may have as many people join in as you would like— one phone/computer may log in per registration! Please register only one person for the webinar unless a second individual plans to log in from a separate location.

Login and dialing instructions will be emailed on the day prior to the webinar.

Two CEUs will be granted to each individual who completes the live webinar presentation.

SPEAKER

Vicki McNealley, PhD, MN, RN, is directly responsible for supporting WHCA member assisted living providers through regulatory clarification, nurse consultation, facility system evaluation, advocacy, and education. Vicki is responsible for developing and implementing WHCA programs to support providers in these areas. As staff liaison for the Assisted Living Quality and Regulatory Executive Advisory Committee, Vicki works with members to promote quality care and services at every level. Vicki spent ten years as the assisted living director for WHCA prior to serving as the Corporate Director of Regulatory Compliance for Village Concepts for over six years. She has extensive experience as a teacher, consultant, and provider and has been involved in assisted living operations and policy work since 1999. Vicki has served as a national award reviewer for the American Health Care Association and worked closely with the American Assisted Living Nurses Association to develop its certification exam. Vicki is a registered nurse with a master's degree in community health nursing and a doctorate degree in nutrition.

REGISTER TODAY!

If you have any questions or need assistance completing the online registration process, please contact Sandy Ostergard | 📞 (800) 562-6170, extension 102.